



Term 4 : Monday 4th October - Sunday 19th December 2021

Babies to Adults - Beginner to Elite

Where we turn Babies into World Champions

Our Heidelberg facility operates as one of the only Magna swimming pools in Victoria, creating a healthier experience for all. Our pool is heated year round to 33°C, and we operate as a 'private' swim centre, free of the distractions associated with larger swim centres.

Children can feel comfortable and safe in our positive teaching environment.

Your Investment

	Babies	Baby Transition	Learn to Swim	Autonomy	Adults
MONDAY - TUESDAY - 10 WEEKS	\$195.00	\$210.00	\$220.00	\$245.00	\$250.00
WEDNESDAY - FRIDAY - 11 WEEKS	\$214.50	\$231.00	\$242.00	\$269.50	\$275.00
SATURDAY - SUNDAY - 11 WEEKS	\$236.50	\$253.00	\$264.00	\$291.50	

No booking can be completed without enrolment form and full payment. All fees are inclusive of our \$50 admin fee.

info@learntoswimvic.com.au

(03) 9455 1330

HEIDELBERG PRIMARY SCHOOL POOL
116 Cape Street Heidelberg, 3084

Postal: P.O. Box 2219 East Ivanhoe 3079

IVANHOE GRAMMAR SCHOOL POOL
Closed for Renovations

ABN: 74 005 480 973

www.learntoswimvic.com.au

OUR SWIM PROGRAMS

Babies Classes

Our Baby Awareness Courses provide you with a happy and relaxed introduction to swimming, whilst at the same time teaching routines for survival and methods to enable your baby to swim independently. Our swim lessons will teach your child to be safe in the water and also help them to achieve learning milestones sooner.

- 3 months - 2 ½ years
- 7 babies per class (plus caregivers - 1 per baby)
- Monday - Sunday mornings: ½ hour lessons

Babies Transition Classes

This class provides a fun and comfortable means for your child to bridge the gap from our Baby Classes to independent swimming under teacher supervision. Parents/carers are required in the water with their child at the start of Term. As your child becomes comfortable with their teacher and independent in their social, behavioural and physical learning, parents are no longer required in the water.

- 2.3 - 3 years
- 4 Babies per class (plus caregivers)
- Monday - Sunday mornings: ½ hour lessons

Pre-Kinder/ Kinder Classes

Our Kinder program, ranges from unconfident beginners with no basic swimming skills to those swimming strokes. These classes aim to teach children how to overcome fear, build confidence and determination. As well as establishing a sense of self-awareness both in and out of the water.

- 2 ½ years - 5 years
- 4 children per class
- Monday - Sunday Mornings: 1/2 hour lessons

School-Age Classes

Catering for the beginner through to the more accomplished swimmer, these classes help children establish a sense of independence, perseverance, and resilience, enabling them to learn all four strokes competently and be safe in any water environment.

- 5 years and older
- 5 children per class
- Monday - Friday afternoons: ½ hour lessons
- Saturday & Sunday mornings: ½ hour lessons

Autonomy (50mins)

One of the more challenging swimming levels offered at Learn to Swim Victoria. The aim of these stroke groups is to develop proper stroke techniques and the skills necessary for the opportunity to move into squad swimming. To reach these levels, swimmers must be able to swim 200m Freestyle and be able to competently perform Backstroke and Breaststroke.

- 5 years and older
- Autonomy: 8 children per class
- Monday - Friday afternoons
- Saturday & Sunday mornings

Squad Programs

Your child's learning doesn't finish at Learn to Swim Victoria, we offer a range of programs whether it is for fitness or competition, there is a squad for you. As a budding swimmer you can join our affiliated swimming club - Ivanhoe Neons.

www.ivanhooneons.org.au



Swim Australia research showed affordability was the number 1 reason parents didn't have children in official lessons, so we created Swim It Forward to address that issue. We want people to donate swimming lessons to help us get as many children as possible across Australia learning to swim.

The more children we can teach how to be safe in the water, the more lives we will ultimately save.

Go to swimsafer.org.au and click on the Swim It Forward logo to make a tax-deductible donation for a swimming lesson.

2022 Term 1 - 10 Week Term except Monday (9 Weeks)

*Public Holiday: Wednesday 26th January 2022 Australia Day
(School Starts Mon 31/1/2022)

	Babies	Baby Transition	LTS	Autonomy	Adults
Mondays	\$175.50	\$189.00	\$198.00	\$220.50	\$225.00
Tuesdays - Fridays	\$195.00	\$210.00	\$220.00	\$245.00	\$250.00
Weekends	\$215.00	\$230.00	\$240.00	\$265.00	

*Note that these terms have public holidays and prices are adjusted accordingly

NO BOOKING CAN BE COMPLETED WITHOUT OUR ENROLMENT FORM AND FULL PAYMENT

Caps are compulsory for all classes from Baby Transition onwards



**CALL NOW!
9455 1330
Limited places only!**

HOLIDAY SWIM PROGRAM 2021/22

HOLIDAY PROGRAM	SEPT/OCT 2021	JANUARY 2022
All programs at Heidelberg	Sept Mon 20th - Thurs 23rd *	Jan Tues 3rd - Fri 7th
	Sept Mon 27th - Oct Fri 1st	Jan Mon 10th - Fri 14th
		Jan Mon 17th - Fri 21st
		Jan Mon 24th - Fri 28th *

Ages: 3 years+
\$100 PER CHILD PER WEEK
(5 x 30 min. classes per week)

Bookings are *ONLY* taken with a completed enrolment form and full payment

Please READ TERMS AND CONDITIONS CAREFULLY

*4 day holiday program due to public holiday (\$80 per child)

- 30 minutes classes run every ½ hour from 9:30am to 12noon
- Limited places due to small class size
- Beginners to advanced swimmers welcome
- All children are grouped by age and ability
- **NO REFUNDS OR MAKE-UPS** for holiday programs

BABY INTRODUCTORY COURSE

Baby swim lessons benefit the brain! Young children learn through movement, play and being active! Development of the whole body (including the brain) comes directly from these experiences. These positive early experiences lay the foundations for lifelong learning - which have the ability to increase concentration, alertness and perceptual abilities.



3 x 30 min. classes per week starting at 12 noon during our holiday programs

HOLIDAY PROGRAM	SEPT/OCT 2021	JANUARY 2022
at our Heidelberg Facility	Sept 20th, 22nd, & 23rd Sept 27th, 29th, & Oct 1st	Jan 10th, 12th, & 14th Jan 17th, 19th, & 21st

What to bring to all classes?

- Favourite toy
- Swimmer nappy
- Bathers for parent/carer to enter the water with baby. You may also want to wear a rash vest or t-shirt over your bathers as this allows something for your baby to grasp onto (instead of your skin)
- Warm clothing for baby to change into after the lesson
- An extra feed; babies get hungry after this exercise
- A HAPPY, RELAXED ATTITUDE

CALL NOW
9455 1330
LIMITED PLACES ONLY

\$50

per
week

www.learntoswimvic.com.au



MEMBERSHIP TERMS AND CONDITIONS

ALL TERMS AND CONDITIONS OF MEMBERSHIP ARE BINDING ONCE
THE ENROLMENT FEE IS PAID

CURRENT FROM TERM 3 - 12TH JULY, 2021

1. New Enrolments

New enrolments are only accepted with a signed and completed Enrolment Form acknowledging and accepting the following Terms and Conditions. Full payment must be received to secure your place. We do not hold positions or accept partial payments. If an assessment is required to determine the child's ability, the Pool Deck Officer will contact the applicant to arrange a time to conduct the assessment.

2. Re-Enrolling for the next Term.

From 2021 - Existing Learn to Swim Victoria (LTSV) students are automatically enrolled for the following Term. You will be notified when your invoice is due via email three (3) weeks before the end of the current Term that will indicate the Term dates, lesson times and fees.

To confirm your re-enrolment, your payment must be received no later than the due date on your invoice. Failure to pay on time will open your place to other clients who are interested in securing their lesson time. You may choose your class times and make online payment via our website: www.learnertoswimvic.com.au. If you miss a Term, we ask that you complete a new Enrolment Form due to ongoing changes to our Terms and Conditions and for up to date record keeping.

If you do not wish to re-enrol for the next Term, we kindly ask that you notify our office ASAP.

3. Lesson Cancellations

Class occupancy is a major factor in determining whether classes will run. In the event, that your chosen class is not 60% full, a Swim School staff member may contact you to transfer you to an alternate class. All lesson cancellations are at the discretion of Management.

4. Class Changes Requested After Term Commencement

An administration fee of \$30 per child will apply for requested changes to lesson times after the commencement of Term for any reason.

5. Fees & Payment Methods

Our preferred method of payment is via our online payment facility, located at www.learnertoswimvic.com.au under the 'Customer Login' section. Online payment can be made by the following method:

- CREDIT CARD (VISA & Mastercard)

Or over the phone or in person at our Reception

- EFTPOS and CASH

A 10% discount applies to all families with three (3) or more children enrolled in Learn to Swim lessons (only) in the same Term. This discount does not apply to those in squads. A 10% discount applies to children taking two (2) lessons per week.

6. Non-Transferable

Memberships and lessons are non-transferable to other people/family members and cannot be converted to other products or services.

7. Termination of Swimming Lessons by LTSV

Displays of inappropriate behaviour that causes harm and/or discomfort to others, or commit an act of vandalism that causes property damage; uses offensive or abusive language and/or attitude will lead to termination. LTSV reserves the right to terminate swimming lessons and refund the remainder of fees for the Term.

8. Cancellations and Refunds

Prior to Term commencing:

Full refund will be issued, and contract can be voided if written notification is provided prior to the commencement of the Term, however a \$50 administration charge will apply

Once Term commences:

Refunds will only be given up to the end of week six (6) on presentation of a Medical Certificate and will incur an administration charge of \$50. Refunds are issued from the date the certificate is received at the office and only for the remainder of the lessons owing. This certificate must state the dates of unattended lessons. Refunds will not be issued to any person other than the enrolled student stated on the Medical Certificate.

We do not issue credits or transfer enrolments to another Term.

NO MEDICAL CERTIFICATE, NO REFUND.

After the end of week six (6):

No refunds will be given, and we do not issue credits or transfer enrolments to another Term.

9. HOLIDAY PROGRAMS:

No refunds will be given, and we do not issue credits or transfer enrolments to another Term.

10. Car Parking

Heidelberg Primary School has requested clients avoid parking their car in front of the Emergency Gates that access the school or on the pathway leading to the Swim School facility. We ask you to be mindful of other clients when entering/exiting the car park. Ensure that you only use our car park when you are attending lessons and not for before or after school parking.

11. LTSV Membership Cards

Membership cards MUST be presented to Reception prior to your lesson. Clients without a card may collect one at any time from Reception. If you have lost your card and would like a new one, please contact Reception.

12. Public Holidays and School Holidays

Our swim classes do not run on Public Holidays during the School Term or during Holiday periods. You will not be charged or required to do a Make-Up Lesson.

13. Swimming Attire

Articles of clothing such as streetwear, underwear, cut-off jeans, bike pants, leotards, and casual wear are strictly prohibited. Only recognised swimwear made from lycra or nylon is to be worn in the water.



MEMBERSHIP TERMS AND CONDITIONS

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All students who are not fully toilet trained must wear correct waterproof Aqua Nappies while in the pool. All students (except Babies) MUST wear a swim cap, and if you arrive at your lesson without one, you will be directed to Reception where you can purchase one. It is recommended that all students wear goggles (except babies).

14. Parental Supervision

It is a condition of entry that all children (12 years and under) must be actively supervised by a parent/guardian whilst at LTSV. Children will not be signed in at Reception if a parent/guardian is absent. Children must be collected by the parent/guardian (over the age of 16) at the conclusion of each lesson.

You may not use cameras or mobile phones in the Change rooms, toilets or shower areas.

Children aged six years and below who are using the changing room of the opposing gender must be accompanied by their parent or guardian. Students seven years and above are required to use the changing rooms which best reflect their gender identity. Active supervision of your child is required at all times to ensure the comfort of all patrons. We wish to kindly request that all pool users remain respectful of others' privacy when using these shared spaces. Learn to Swim Victoria have a disable change room (if unoccupied) to allow for additional privacy should students or parents require it.

Students and parents are not permitted in the pool before or after class. Please refrain your children from disturbing classes that are in session. Toys on pool deck are for class use only.

15. Duty of Care

LTSV staff have a duty of care for students for the duration of the swimming lesson. A parent or guardian must provide active supervision of their child before and after scheduled lessons. LTSV is not otherwise responsible for the supervision of students outside their scheduled lesson time.

16. Photographic & Video Images

Photography and video footage is not permitted while you are at LTSV. Parents/Guardians wishing to take images of their child during class MUST get the consent of all other parents/guardians in the same class as well as notify the class Swim Instructor and Reception Staff.

Any photographic or video footage taken by LTSV staff is used in-house for training purposes only. On the odd occasion, swim school staff may ask permission to take photos of your child to post on Social Media platforms. If this occurs, you will be asked to sign a Media Release Form.

17. Teachers & Time Changes

LTSV reserves the right to cancel or change classes and instructors. Students may also be moved into a different class if deemed necessary. We endeavour to provide you with the most consistent experience possible; however, there are occasions when lane and teacher changes are required. We strive to maintain consistency with our instructors, but sometimes changes are unavoidable.

Please be advised that we cannot guarantee instructors or class times from Term to Term. All staff undergo regular training days to improve and maintain their high level of teaching standards. Please note:- refunds will not be given as a result of lane or teacher changes.

18. Healthy Swimming

Steps to healthy swimming are recommended by the Victorian Department of Health. Please do NOT swim if you have had diarrhoea or vomiting in the past two weeks.

COVID – IT IS A HEALTH DEPT. REQUIREMENT YOU DO NOT ATTEND LESSONS IF YOU ARE DISPLAYING COLD OR FLU LIKE SYMPTOMS

19. Release of Liability

As the legal parent or guardian, you release and hold harmless Learn to Swim Victoria, its owners and operators from any and all liability, claims, demands, and causes of action whatsoever, arising out of or related to any loss, damage, or injury, including death, that may be sustained by the participant and/or the undersigned, while in or upon the premises or any premises under the control and supervision of Learn to Swim Victoria staff, its owners and operators or en route to or from any of said. premises.

20. Privacy Policy

LTSV is committed to providing quality services to you and this policy outlines our ongoing obligations to you in respect of how we manage your Personal Information.

We have adopted the Australian Privacy Principles (APPs) contained in the Privacy Act 1988 (Cth) (the Privacy Act). The APPs govern how we collect, use, disclose, store, secure and dispose of your Personal Information. A copy of the APPs may be obtained from the website of The Office of the Australian Information Commissioner at www.aaic.gov.au.

**LEARN TO SWIM VICTORIA
ABN: 74 005 480 973**

**P.O. Box 2219, East Ivanhoe, VIC 3079
www.learnertoswimvic.com.au**

COVID LOCKDOWN POLICY

Government enforced Swim School shutdown

This policy reflects the current LTSV terms and conditions at the time you made your booking and relate to the Point 8. Cancellation and Refunds, which stipulate a \$50 administration charge will apply.

1. In the event of a government enforced shutdown with a duration of 6 days or less.

A full credit will be issued for clients who have missed classes during that period. This credit voucher will be applied to your account and can be used for future classes, or merchandise. If unused this credit will expire in 12 months. The credit voucher is non-transferable outside the allocated account.

2. In the event of a government enforced shutdown which is greater than 6 days in duration.

In line with the ACCC guidelines and LTSV's terms and conditions, LTSV will issue a credit voucher for missed swim classes during lock down only, less an administration fee for unrecoverable expenses (Wages, Insurance, IT, etc). This will be pro-rated at \$5 for each 7-day period missed per enrolled student.

This credit voucher will be applied to your account and can be used for future classes, or merchandise. If unused, this credit will expire in 12 months. The credit voucher is non-transferable outside the allocated account.

PLEASE NOTE:

Credits are not applicable for class non-attendance outside of the government enforced shut down. A friendly reminder we no longer offer makeups for missed lessons.

Swim School Membership Enrolment Form

Contact Details

Responsible Adult Name: Mobile Phone:
(signatory below)

Address: Suburb: Postcode:

Home Phone: Work Phone:

Email: How did you hear about us? Friend Google Social Media School

If you are a carer in a babies class, are there any medical conditions or previous experiences that may affect your participation in this program? (eg asthma, epilepsy, diabetes, near drowning or bad experience in the water)

Emergency Contact Details (Other than Responsible Adult)

Contact Name: Relationship:

Home Phone: Work Phone:

Student Details

Student 1

First Name:

Surname:

DOB:

Male Female

Does this student have any medical conditions or previous experiences that may affect their participation in this program? (eg asthma, epilepsy, diabetes, near drowning or bad experience in the water) Please detail:

Student 2

First Name:

Surname:

DOB:

Male Female

Does this student have any medical conditions or previous experiences that may affect their participation in this program? (eg asthma, epilepsy, diabetes, near drowning or bad experience in the water) Please detail:

Student 3

First Name:

Surname:

DOB:

Male Female

Does this student have any medical conditions or previous experiences that may affect their participation in this program? (eg asthma, epilepsy, diabetes, near drowning or bad experience in the water) Please detail:

Office Use Only

Level:

Office Use Only

Level:

Office Use Only

Level:

Consent

I, _____ hereby consent for myself/child/ren _____, to attend the program at Learn to Swim Victoria. I understand that Learn to Swim Victoria shall be released from, and shall not incur, any responsibility or liability whatsoever for any accident or injury to the applicant or for any damage to or loss of property of the applicant. I hereby authorise Learn to Swim Victoria to organise medical or hospital treatment as they see necessary at my expense.

I acknowledge that my booking is a commitment to a full program of lessons, and I am willing to pay for all lessons including any days when the student/s is absent. I hereby consent to Learn to Swim Victoria collecting the health information as set out above.

I also acknowledge that I have read and understand all relevant policies (i.e enrolment, cancelation and make-up policies) for swim lessons.

Name: Signature: Date:

Office Use Only

Form Received: _____ (date)

Details entered into Intra: _____ (date and initials)